Tender

For

Document Scanners

At

All India Institute of Medical Sciences, Jodhpur

NIT No. : Admn/Tender/49/2017-AIIMS.JDH

NIT Issue Date : 10th April, 2017

Pre Bid Meeting : 20th April, 2017 at 03.00 PM

Last Date of Online Submission : 11th May, 2017 at 03.00 PM

Bid Opening Date : 12th May, 2017 at 03.00 PM

Tender documents may be downloaded from web site www.aiimsjodhpur.edu.in, (for reference only) and CPPP site https://eprocure.gov.in/eprocure/app



All India Institute of Medical Sciences, Jodhpur

Basni Phase - II, Jodhpur – 342005, Rajasthan
Telefax: 0291- 2012978, email: procurement@aiimsjodhpur.edu.in
www.aiimsjodhpur.edu.in

All India Institute of Medical Sciences (AIIMS), Jodhpur, Rajasthan, an apex healthcare institute established by an Act of Parliament of India under aegis of Ministry of Health & Family Welfare, Government of India, invites **Online bids in two bid system** for tenders for supply of Document Scanners at AIIMS, Jodhpur. You are requested to quote your best offer along with the complete details of specifications, terms & conditions.

S. No.	Item Description	Qty.	EMD (In Rs.)
1	Document Scanner	8 Nos.	Rs. 4,500/-

(Refer Details as per Annexure – "I")

Instructions for the Tenderer/ Contractor/ Bidders:-

- 1. Bids shall be submitted online only at CPPP website: https://eprocure.gov.in/eprocure/app.
- 2. The complete bidding process in online. Bidders should be possession of valid digital Signature Certificate (DSC) of class II or III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. For any assistance for e-bidding process, if required, bidder may contact to the helpdesk at 0291-2740741.
- 3. Tenderer/Contractor/Bidders are advised to follow the instructions provided in the 'Instructions to the Contractors/Tenderer/Bidders for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at https://eprocure.gov.in/eprocure/app'.
- 4. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

5. Tender Cost Fee:

Applicant contractor must submit the demand draft for **Rs 1,000/-** (**Rupees One thousand only**) in favour of AIIMS, Jodhpur obtained from any Nationalized/ scheduled Bank valid for six months as a tender fees. All applicable bank charges shall be borne by the applicant and he shall not have any claim what so ever on this account on Government. The Demand Draft submitted for tender fee shall be non-refundable. **The demand drafts for tender fees must deliver to AIIMS, Jodhpur on or before last date/time of Bid Submission** (submitted only in Dispatch/Received section).

6. EMD Payment:

The bidder shall be required to submit the Earnest Money Deposit (EMD) for an amount of **Rs. 4,500/-** (**Rupees Four Thousand Five Hundred Only**) by way of demand drafts or Bank Guarantee only. The demand drafts or Bank Guarantee shall be drawn in favour of "<u>All India Institute of Medical Sciences, Jodhpur</u>". The EMD of the successful bidder shall be returned after the successful submission of Bank Guarantee/ Security Deposit and for unsuccessful bidder(s) it would be returned after award of the contract. **The demand drafts or Bank**

Guarantee for EMD must deliver to AIIMS, Jodhpur on or before last date/time of Bid Submission (submitted only in Dispatch/Received section).

- a) Tenderer shall not be permitted to withdraw his offer or modify the terms and conditions thereof. In case the tenderer fail to observe and comply with stipulation made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited.
- **b**) The Firm who are registered with National Small Industries Corporation (NSIC) / OR Small Scale Industries (SSI) are exempted to submit the EMD (Copy of registration must be provide along with technical bid)
- c) The EMD, in case of unsuccessful Bidders shall be retained by AIIMS, Jodhpur till the finalization of the tender. No interest will be payable by AIIMS, Jodhpur on the EMD.
- 7. The Hard Copy of original instruments in respect of cost of tender document, earnest money deposit etc. must be delivered to the AIIMS, Jodhpur on or before last date/time of Bid Submission as mentioned above (submitted only in Dispatch/Received section). The bid without tender fee and EMD will be summarily rejected.

8. Submission of Tender:

The tender shall be submitted online in two part, viz., technical bid and financial bid. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.

I. <u>Technical Bid</u>

The following documents are to be furnished by the bidder along with <u>Technical Bid</u> as per the tender document:

- a) Duly filled format of Technical Bid as per Annexure II.
- b) Copy of constitution or legal status of the bidder manufacturer / Sole proprietorship / firm / agency etc.
- c) The technical bid should be accompanied by Demand draft of Rs. 1000/- (non-refundable) against tender fee and Demand Draft for an amount of Rs. 4,500/-. The Demand Draft of tender fee and EMD should be prepare separately and drawn in favour of All India Institute of Medical Sciences, Jodhpur.
- d) Certificate of Manufacture or their authorized Distributor/ Dealer / Sub Dealer.
- e) Copy of Income Tax Return Acknowledgement for last Three years.
- f) Copy of PAN Card / Service Tax Registration.
- g) Copy of Sales tax / VAT registration certificate.
- h) Certificate as per given Annexures.
- i) Catalog/ brochure/Technical Data
- j) Duly Signed Tender document and their annexures.

k) All other document mentioned in tender document.

II. Financial Bid

a) Price bid Form [As per Annexure-IV duly filled and signed] - Price must be quoted as per format specified; failing which tender shall be summarily rejected.

General Term & Conditions

- 1. "PRE –BID Meeting" with the intending bidders shall be held on 20th April, 2017 at 03:00 P.M. at Conference Hall, AIIMS Jodhpur. All the prospective bidders are requested to send comments/ representations on or before pre-bid meeting. Intending bidder will be allowed to seek clarification on specification, Conditions of Contract, etc. in writing to AIIMS, Jodhpur, within 48 hours after the pre-bid meeting.
- 2. **Validity:** The quoted rates must be valid for a period for 180 days from the date of closing of the tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected.

In case the tenderer withdraws, modifies or change his offer during the validity period, bid is liable to be rejected and the earnest money deposit shall be forfeited without assigning any reason thereof. The tenderer should also be ready to extend the validity, if required, without changing any terms, conditions etc. of their original tender.

3. Technical Evaluation:

- (a) Detailed technical evaluation shall be carried out by Institute pursuant to conditions in the tender document to determine the substantial responsiveness of each tender. For this clause, the substantially responsive bid is one that conforms to all the eligibility and terms and condition of the tender without any deviation. The Institute's determination of bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence. The Institute shall evaluate the technical bids also to determine whether they are complete, whether required sureties have been furnished, whether the documents have been properly signed and whether the bids are in order.
- **(b)** AIIMS Jodhpur shall have right to accept or reject any or all tenders without assigning any reasons thereof.

4. Financial Evaluation:

(a) The financial bid shall be opened of only those bidders who have been found to be technically eligible. The financial bids shall be opened in presence of representatives of

technically eligible bidders, who may like to be present. The institute shall inform the date, place and time for opening of financial bid.

- (b) Arithmetical errors shall be rectified on the following basis. If there is a discrepancy between the unit price and total price that is, the unit price shall prevail and the total price shall be corrected by the Institute. If there is a discrepancy between words and figures, the lesser amount shall be considered as valid. If the Supplier does not accept the correction of the errors, his bid shall be rejected.
- (c) After due evaluation of the bid(s) AIIMS, Jodhpur will award the contract to the lowest evaluated responsive tenderer. Conditional bid will be treated as unresponsive and will be rejected.
- 5. **Award of Contract:** The Institute shall consider placement of orders for jobs on those bidders whose offers have been found technical and financially acceptable. The Institute reserves the right to counter offer price(s) against price(s) quoted by any bidder.
- 6. **Signing of Contract:** The successful bidder shall be required to execute the Contract Agreement accepting all terms and conditions stipulated herein on a non-judicial stamp paper of Rs. 500/- (Rs. Five Hundred only) within fifteen days of the issue of the Letter of notification of award along with performance security. In the event of failure on the part of the successful bidder to sign the Contract within the period stipulated above, the EMD shall be forfeited and the acceptance of BID shall be considered as cancelled.
- 7. **Security Deposit**: The successful tenderer will be required to furnish a Security Deposit_of 10% of order value in the form of Fixed Deposit Receipt or Bank Guarantee from any Nationalized Bank duly pledged in the name of the "**All India Institute of Medical Sciences, Jodhpur**" after receipt of supply order.

The security deposit can be forfeited by order of this Institute in the event of any breach or negligence or non-observance of any condition of contract or for unsatisfactory performance or non-observance of any condition of the contract. Security deposit will be discharged after completion of all the contractual obligations. The Security Deposit amount will not carry any interest.

8. **Demonstration:** The bidders may be asked to demonstrate the product as and when required by the Institute failing which their bids/offer shall be rejected. The firms are intimated that they should get ready for demonstration and only 15 days' time will be provided for arrangement of demonstration and no request for extending time for demonstration will be entertained. Failure to demonstrate, their offer will be summarily rejected. The expenditure incurred for demonstrating the items will be borne by the supplier, no Claim in this regard will be entertained.

- 9. **Rate:** Prices of individual items should be inclusive of all taxes and duties including, Customs Duty, Excise Duty, etc. It should also include packing, forwarding, transport, insurance, loading/ unloading, installation etc. VAT/ CST/ local taxes shall be extra. Rate should be quoted only in Indian Rupees (INR) on DOOR Delivery Basis at AIIMS, Jodhpur, Rajasthan, Inclusive of all the Charges, with break-ups as:
 - Basic Cost.
 - VAT/CST/ST/Other taxes.
 - Total Cost (F.O.R. at AIIMS, Jodhpur).
- 10. **Manufacture authorization Certificate:** The bid must be submitted by Manufacture or their authorized Distributor/ Dealer / Sub Dealer
- 11. Warranty / Guarantee: The Tenderers must quote for 01 years comprehensive on-site warranty (Including all Spares, Accessories and Labour) from the date of completion of the satisfactory installation. The warranty charges shall not be quoted separately otherwise the offer shall be summarily rejected. Failure to comply this condition will entail the rejection of the bids. No offer of the vendor will be accepted without warranty/ guarantee of their supplied/installed goods.
- 12. **Uptime guarantee:** The firm should provide uptime guarantee of 95%

13. Downtime penalty Clause:

- (a) During the comprehensive warranty period, the guarantee uptime of 95% of 365 days will be ensured. In case the down time exceeds the 5% limit penalty of extension of guaranty period by two days for each additional day of down time will be enforced. The vendor must undertake to supply all spares for optimal upkeep of the equipment for at least one year (as applicable) after handling over the unit to the Institute. If accessories / other attachment of the system are procured from the third party, then the vendor must produce cost of accessory / other attachment and the CMC from the third party separately along with the main offer and the third party will have to sign the CMC with the Institute if required.
- (b) The principals or their authorized service providers are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.
- 14. **Authority of person signing document:** A person signing the tender form or any documents forming part of the contract on behalf of another shall be deemed to warranty, that he has authority to bind such other and if, on enquiry, it appears that the person so, signing had no authority to do so, the AIIMS, Jodhpur may without prejudice to other Civil and criminal remedies cancel contract and held the signatory liable for all cost and damages.

15. **Delivery and Installation**: The items shall be delivered and successful installed/commissioned within **30 days** from the issue of supply order at AIIMS, Jodhpur premises. The successful tenderer will also provide required training free of cost for supplied items at AIIMS Jodhpur. The goods should be manufactured after adoption of latest technology.

All the aspects of safe delivery, installation and commissioning shall be the exclusive responsibility of the supplier. If the supplier fails to deliver, install and commission the goods on or before the stipulated date, then a penalty at the rate of 0.5% per week of the total order value shall be levied subject to maximum of 10% of the total order value.

If at any time during the currency of the contract, the supplier encounters conditions hindering timely of the goods and performance of services, the supplier shall promptly inform the AIIMS, Jodhpur for extension of the delivery schedule accordingly. On receiving the supplier's communication, the AIIMS, Jodhpur shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.

In the case of package supply where the delayed portion of supply materially hampers installation and commissioning of the systems, liquidated damages charges shall be levied as above on the total value of the concerned package of the purchase order. Quantum of liquidated damages assessed and levied by the purchaser shall be final and not challengeable by the supplier.

16. **Right of acceptance:** The AIIMS, Jodhpur reserve the right to accepting the whole or any part or portion of the bid; and the bidder shall provide the same at the rates quoted. The AIIMS Jodhpur reserve the right to reject any or all tenders /quotations or all offers received in response to the tender or cancel or withdraw the tender notice without assigning any reason thereof and also does not bind itself to accept the lowest quotation or any tender and no claim in this regard shall be entertained.

17. **Inspection:**

- (a) AIIMS, Jodhpur shall have the right to inspect and/or to test the goods to confirm their conformity to the NIT Specifications at no extra cost to the Purchaser.
- **(b)** AIIMS, Jodhpur right to inspect, test and, where necessary, reject the Goods after the goods arrival at the final destination shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by AIIMS, Jodhpur prior to the goods shipment.
- (c) The Director, AIIMS Jodhpur shall be the final authority to reject full or any part of the supply which is not confirming to the specification and other terms and conditions.
- (d) No payment shall be made for rejected Stores. Rejected items must be removed by the Bidders within two weeks of the date of rejection at their own cost and replaced

immediately. In case these are not removed, these will be auctioned at the risk and responsibility of the suppliers without any further notice.

- 18. **Payment Term:** The Bill in triplicate may be send to this office for settlement after satisfactorily delivery & installation/ commissioning of the material. The bill should have full particulars of the items. No Payment shall be made in advance nor shall the loan from any or financial institutions be recommended on the basis of the order of award of work. The Contractor shall submit the bill only after supply & installation/ commissioning of the material to the satisfaction of the AIIMS Jodhpur. The case of issuing sanction and passing of bill for payment will be initiated on receipt of a pre-receipted invoice from the Contractor. No payment will be made for goods rejected.
- 19. **Specification:** Bids which are not meeting the bid specifications are not permitted and will be rejected.
- 20. Arbitration: If any difference arises concerning this agreement, its interpretation on payment to the made there-under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the other party for submission of the dispute for decision by an Arbitral Tribunal containing Sole Arbitrator to be appointed by the Secretary, Department of Legal Affairs. Such requests shall be accompanied with a panel of names of three persons to act as the sole arbitrator. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1990 and the rule framed there under and in force shall be applicable to such proceedings.
- 21. **Breach of Terms and Conditions:** In Case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to reject the bid at any stage without assigning any reason thereof and nothing will be payable by AIIMS, Jodhpur in that event the EMD shall also stands forfeited.
- 22. **Subletting of Work:** The firm shall not assign or sublet the work/job or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Jodhpur, which will be at liberty to refuse if thinks fit. The tender is not transferable. Only one tender shall be submitted by one tenderer.
- 23. **Insolvency etc:** In the event of the firm being adjudged insolvent or having receiver appointed for it by a court or any other order under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the

- conditions herein specified AIIMS, Jodhpur shall have the power to terminate the contract without any prior notice.
- 24. The Purchase Committee will reject the quotations of the bidders whose quotation will not found of quality required by AIIMS, Jodhpur. AIIMS, Jodhpur reserves the right to accept/ reject any quotation either in part or full without assigning any reason thereof, or award the contract to different supplier(s), for different item(s), if feasible after considering the credentials, manufacturing, capability, quality and distribution rights of the item(s). The firm are, therefore, requested to attach their credentials in regard to supply of items and experience in the field, distribution rights and their annual turnover.
- 25. The Tenderers should furnish a copy of S.T. /C.S.T./VAT registration number. Tenders not complying with this condition will be rejected.
- 26. VAT/ Taxes if payable extra should be clearly mentioned otherwise no VAT/Taxes charges will be paid.
- 27. The items will have to be supplied at AIIMS, Jodhpur. No transportation/ cartage charges will be provided for the same.
- 28. Bidder shall submit a copy of the tender document and addendum/corrigendum thereto, if any, with each page of this document should be signed and stamped to confirm the acceptance of the entire terms & conditions as mentioned in the tender enquiry document.
- 29. The Institute reserves the right to accept in part or in full or reject any or more tender(s) without assigning any reasons or cancel the tendering process and reject all tender(s) at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidder(s).
- 30. The AIIMS, Jodhpur reserve the right to accepting the whole or any part or portion of the bid; and the bidder shall provide the same at the rates quoted. The AIIMS Jodhpur reserve the right to reject any or all tenders /quotations or all offers received in response to the tender or cancel or withdraw the tender notice without assigning any reason thereof and also does not bind itself to accept the lowest quotation or any tender and no claim in this regard shall be entertained.

31. Applicable Law:

• The contract shall be governed by laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.

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Tender for Document Scanner

- Any disputes are subject to exclusive jurisdiction of competent court and forum in Jodhpur, Rajasthan, India only
- The Arbitration shall be held in accordance with the provision of the Arbitration and conciliations Act, 1996 and the venue of arbitration shall be at Jodhpur. The decision of the Arbitrator shall be final and binding on the both parties.
- Force Majeure: Any delay due to Force Majeure will not be attributable to the supplier.

Administrative Officer AIIMS, Jodhpur

Annexure - I

Speciation

Scanner type

Flatbed, ADF

Scan resolution, optical

Up to 600 dpi (colour and monochrome, ADF); up to 1200 dpi (colour and monochrome, flatbed)

Duty cycle (daily)

Up to 1,500 pages (ADF)

Bit depth

24-bits external 48-bits internal

Levels of grayscale

256

Multifeed detection

No

Task speed

- 10x15 cm colour photo to file (200 dpi, 24-bit, TIFF): about 6.8 sec for multiple image scan, about 3.1 sec for single image scan.
- 10x15 cm colour photo to email (150 dpi, 24-bit): about 3.7 sec for single image scan.
- A4 PDF to email (300 dpi, 24-bit): about 11.3 sec for single image scan.
- OCR A4 to RTF (200dpi, 24-bit): about 14.96 sec for single image scan.

Scan size, maximum

216x297 mm

Media types

Paper (banner, inkjet, photo, plain), envelops, labels, cards (greeting, index)

Media weights, supported ADF

60 to 105 g/m2

Scan file format

For text and images: PDF, JPEG, PNG, BMP, TIFF, TXT (Text), RTF (Rich Text) and searchable PDF

Scan input modes

Scan front-panel function: save as PDF, save as JPEG, Email as PDF and Send to Cloud; Scan in windows OS, Easy scan/ICA in Mac OS and third parties applications via TWAIN

Scanner advanced features

One pass duplex scanning: One button scan; OCR; Configurable scan shortcuts

Control panel

- 5 buttons (including Sleep/Power button)
- 7 LEDs (including Power, Error, Scan to which destination and Simplex/Duplex)

Automatic document feeder speed

up to 20ppm/40 ipm (black & white, gray and colour, 300 dpi)

Scanning options (ADF)

Single-pass E-Duplex

Scan Size (ADF), maximum

216x3100mm

Scan Size (ADF), minimum

89x148 mm

Compatible operating systems

Windows 10,8,8.1, 7

Mac OS X v10.9 (Mavericks), OS X v10.10 (Yosemite)

Mac compatible

Yes

Connectivity, Standard

Hi-Speed USB 2.0

Voltage

input Voltage: 90 to 264 VAC, 50/60 Hz

Power consumption

4.73 watts (ready), 1.68 watts (sleep), 0.13 watts (auto-off), 0.14 watts (manual-off)

Energy efficiency

ENERGY STAR certified; EPEAT Silver; CECP

Operating temperature range

10 to 35 C

Operating humidity range

15 to 80% RH (non-condensing)

Warranty

One-year limited hardware warranty, phone and web support included

Inclusive of the following:

- Flatbed Scanner
- Install Guide
- Scan Software & Drivers CD
- Supporting flyers
- Cushions
- USB cable
- Power adapter
- Power cords

Software to be provided:

- Scanner Device Driver
- WIA Scan Driver
- TWAIN scan Driver (Certified)
- Scan
- Scanner Tools Utility
- Event (Button) Handler
- Windows Installer
- I.R.I.S. Readiris pro
- I.R.I.S. Cardiris
- Nuance paper port
- Arc Soft photo studio
- SDK (Software Development Kit)
- LPDF (File with link to download software)

Cable to be provided

Yes, 1 USB cable

Administrative Officer AIIMS, Jodhpur

Annexure-II

(In Separate sealed cover-I super scribed "Technical Bid")

1 Name and Address of the Tenderer/Bidder 2 Complete Address: State clearly whether it is sole proprietor or Partnership firm or a company or a Government Department or a	
State clearly whether it is sole proprietor or Partnership firm or a company or a Government Department or a	
3 firm or a company or a Government Department or a	
I J	
D 11: G . O	
Public Sector Organization	
Details of the Earnest Money Deposit (EMD)	
(Yes/No)	
DD No:	
4 Dated:	
Drawn on Bank:	
Amount:	
(Rupees)	
Details of the cost of the Tender documents	
(Yes/No)	
DD No:	
5 Dated:	
Drawn on Bank:	
Amount:	
(Rupees) Whether each page of NIT and its annexure have been	
signed and stamped	
7 Copy of VAT/CST/ST Registration	
8 Permanent Account No.	
9 Sale Tax Registration No.	
10 TIN No.(Copy must provide)	
Certificate of Manufacture/ Authorized Distributor/ Authorized Dealer/ Authorized Sub- Dealer	
Copy of Income Tax Return Acknowledgement for last	
Three years	
13 Catalog of quoted Make & Modal	
14 Email ID	
15 Contact No.	

Date: Name : Place: Business Address : Signature of Bidder :

Seal of the Bidder :

<u>Annexure - III</u>

CERTIFICATE

(To be submitted on letter head of the company/ firm)

I hereby certify that the above firm has not been ever blacklisted by any Central/State Government/Public Undertaking/Institute on any account.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

I also certify that firm will be supplied the item as per the specification given by institution and also abide all the terms & conditions stipulated in tender

Date:	Name	:
Place:	Business Address	:
	Signature of Bidder	:
	Seal of the Bidder	:

Annexure – IV (A)

Financial Bid

(To be submitted on letter head of the company/ firm)

S. No	Name	Qty (A)	Quoted Make	Quoted Model No.	Rate in Rs. (for per unit) (B)	VAT/ Taxes (C)	Amount D = (B+C)
1	Document Scanner	8 Nos.					
	Total Amount In Figure (Inclusive of all Taxes and Other Charges) E=A*D						
Total Amount In Word (Inclusive of all Taxes and Other Charges) E=A*D							

- 1. Quantity mentioned above is tentative, it may increase or decrease as per site requirement.
- 2. I/We have gone through the terms & conditions as stipulated in the tender enquiry document and confirm to accept and abide the same.
- 3. No other charges would be payable by the Institute.

Date.	Name	•
Place:	Business Address	:
	Signature of Bidder	:
	Seal of the Bidder	: